

**READ ME FIRST!**

# PCI Voice Faxmodem Installation Guide For Windows® 95 and 98

part number 1.024.1855-01

## Before You Begin

Use the Modem Installation Assistant! The Modem Installation Assistant is a new software tool that will make the installation of your modem even easier. It will copy the necessary files for your modem to your computer, check for the system resources that your modem needs, help you free system resources if none are available, and give you step-by-step instructions or a video presentation on installing your modem.

To use the Modem Installation Assistant, insert the *Connections*™ CD included with your modem into your CD-ROM drive. The Modem Installation Assistant should run automatically. If it does not, click Windows **Start** and then click **Run**. In the "Run" dialog box, type **D:\connect.exe**. If your CD-ROM drive uses a different letter, type that letter in place of "D."

The Modem Installation Assistant will then go to work. Follow the onscreen instructions to use the Assistant. When the Assistant tells you to shut down your computer, refer to Step One of this Guide to continue the installation process.

### 1 Prepare for installation.

Write the modem's serial number in the box below. The serial number is located on the white bar code sticker on the modem and on the modem's box.

**NOTE:** It is very important that you have your serial number written down for future reference. If you ever need to call our Technical Support department, you will need this number to receive assistance.

Make sure you have run the Modem Installation Assistant. For information on the Assistant, see the "Before You Begin" section of this Guide. Once you have run the Assistant, make sure that your computer is shut down. Turn off your computer and all peripheral devices. Unplug your computer and remove the computer's cover.

### 2 Remove the expansion slot cover.

**CAUTION:** To avoid the risk of electrical shock, make sure your computer and all peripheral devices are turned off and unplugged.

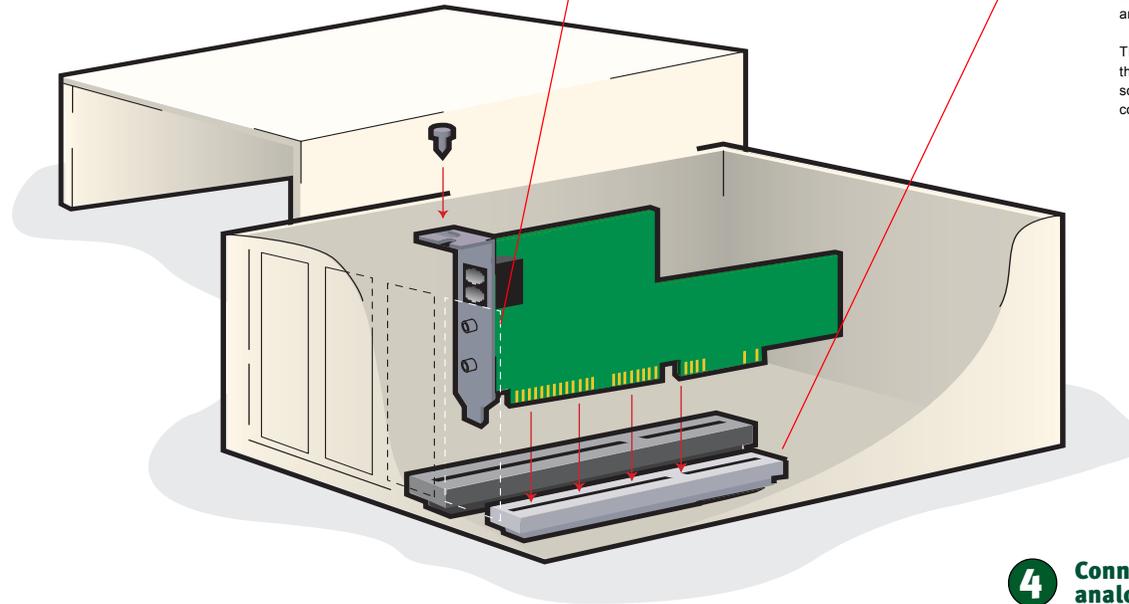
Unscrew and remove the expansion slot cover at the back of an empty PCI expansion slot. The slot cover is on the back of your computer and covers an opening on your computer's case. The opening lines up with the expansion slot inside the computer, which is 3.5 inches long and usually white plastic lined with metal.

### 3 Insert the modem into the empty PCI expansion slot.

Insert the modem, gold edge first, into the slot. The modem will fit snugly. You may need to rock the modem back and forth firmly to properly seat it in the slot.

**NOTE:** Properly seating this modem in the slot can be difficult, because it requires more force than some other internal modems. Use firm downward pressure. When the modem is properly installed, you will no longer see any part of the gold edge.

The modem's metal bracket will cover the opening on the back of the computer. Secure the modem with the screw you removed in step two. Replace the computer's cover.



### 4 Connect the modem to an analog phone line.

Plug one end of the provided phone cord into the jack on the modem labeled  and plug the other end into an analog phone wall jack. Plug your microphone into the modem's jack labeled . Plug your powered speakers into the jack labeled .

When you are not using the modem, you can use a telephone on the modem's phone line. Plug the telephone's cord into the modem's jack labeled .

### 5 Windows installs the drivers and the Modem Installation Assistant verifies the installation.

Make sure that the *Connections* CD is still in your CD-ROM drive. Then turn on your computer. Windows will detect your modem and install its drivers.

The Modem Installation Assistant will restart and verify that the modem is properly installed.

If the Assistant detects problems with your modem's installation, it will automatically provide troubleshooting advice. For further troubleshooting information and information on contacting technical support, see the other side of this Guide.

### 6 Install the *Connections* CD and register your modem.

The Setup Wizard for installing the *Connections* CD will start automatically once you have successfully installed your modem. It will guide you through installing the *Connections* program group and registering your modem.

The *Connections* CD includes the electronic User's Guide & Reference for your modem and a selection of Internet and communications software. For instructions on how to install software from the CD, see the "Software Installation" chapter in the electronic User's Guide.

**For troubleshooting help or to find out how to contact technical support, see the other side of this Guide.**

\*IMPORTANT! In accordance with the ITU-T standard for 56K transmissions (V.90), this modem is capable of 56 Kbps downloads. However, the download speeds you experience may lower due to varying line conditions and other factors. Uploads from users to server equipment travel at speeds up to 31.2 Kbps. An analog phone line compatible with the V.90 standard, and an Internet provider or corporate host site compatible with the V.90 standard is necessary for these high-speed downloads.