

**READ
ME
FIRST!**

56K* Voice Faxmodem Pro Installation Guide For Windows 95, 98, and 2000 Operating Systems

part number 10031194

Before You Begin

Use the Modem Installation Assistant! The Modem Installation Assistant is a new software tool that will make the installation of your modem even easier for Windows 95, 98, and 2000 operating systems. In addition, Windows 95 and 98 users can also view a video presentation on installing your modem.

To use the Modem Installation Assistant, insert the Installation CD included with your modem into your CD-ROM drive. The Modem Installation Assistant should run automatically. If it does not, click Windows **Start** and then click **Run**. In the "Run" dialog box, type **D:\setup.exe**. If your CD-ROM drive uses a different letter, type that letter in place of "D."

The Modem Installation Assistant will then go to work. Follow the on-screen instructions to use the Assistant. When the Assistant tells you to shut down your computer, refer to Step One of this Guide to continue the installation process.

1 Prepare for installation.

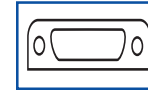
NOTE: Before you begin, we recommend you uninstall any other modems you have in your system. Refer to your old modem's documentation for instructions.

Write your new modem's serial number in the box below. The serial number is located on the white bar code sticker on the modem and on the modem's box.

NOTE: It is very important that you have your serial number written down for future reference. If you ever need to call our Technical Support department, you will need this number to receive assistance.

Make sure you have run the Modem Installation Assistant. For information on the Assistant, see the "Before You Begin" section of this Guide. Once you have run the Assistant, make sure that your computer is shut down. Turn off your computer and all peripheral devices. Unplug your computer.

2 Connect the modem to the computer.



If you are installing this modem as a serial device:

Connect one end of the RS-232 serial cable to the modem and the other to your computer's serial port.


NOTE: To find the serial port label on the back of your computer, look for COM, MODEM, RS-232, |O|O|, or SERIAL. Do not use AUX, GAME, LPT, PRINTER, or PARALLEL.




If you are installing this modem as a USB device:


NOTE: You must be running Windows 98 to use this modem as a USB device.

Connect one end of the USB cable to the modem and the other to your computer's USB port. If your computer has more than one USB port, you can use either one.


NOTE: To find the USB port on the back of your computer, look for USB or .


3 Connect the modem to an analog phone line.

Plug one end of the included phone cord into the jack (labeled  on the modem's underside) and plug the other end into an analog phone jack.

When you are not using the modem, you can use a telephone on the modem's phone line. Plug the telephone's cord into the modem's jack labeled . The label is on the modem's underside.

4 Connect the modem to the power supply.

Plug the power supply into the modem's power jack (labeled  on the modem's underside) and into a surge protector or electrical outlet. Make sure to use the power supply that came with your modem, as others may be of different voltages and could damage your modem.

Turn on the modem. The power switch is located on the back of the modem next to the modem's phone jacks (labeled  on the modem's underside).

NOTE: If the power light does not illuminate or other lights illuminate, you may be using the wrong power supply, the modem may not be turned on, or you may be using the wrong serial cable. See the basic troubleshooting section on the back of this Installation Guide for more information.

5 Windows installs the drivers and the Modem Installation Assistant verifies the installation.

Make sure that the Installation CD is still in your CD-ROM drive, then turn on your computer. Windows will detect your modem and install its drivers.

Windows 95/98 Users

The Modem Installation Assistant will restart and verify that the modem is properly installed.

If the Assistant detects problems with your modem's installation, it will automatically provide troubleshooting advice. For further troubleshooting information and information on contacting technical support, see the other side of this Guide.

Windows 2000 and NT Users

A "Digital Signature Not Found" screen will appear.* Click **Yes**. Windows 2000 will verify that your modem is properly installed.

For further troubleshooting information and information on contacting technical support, see the other side of this Guide.

The Installation CD includes the electronic User's Guide and Reference for your modem.

6 Register your modem and install the Connections CD.

When your desktop returns, register your modem. At the Installation CD interface, click on the **3Com Support** link. Follow the onscreen instructions to register your modem and to view the warranty information.

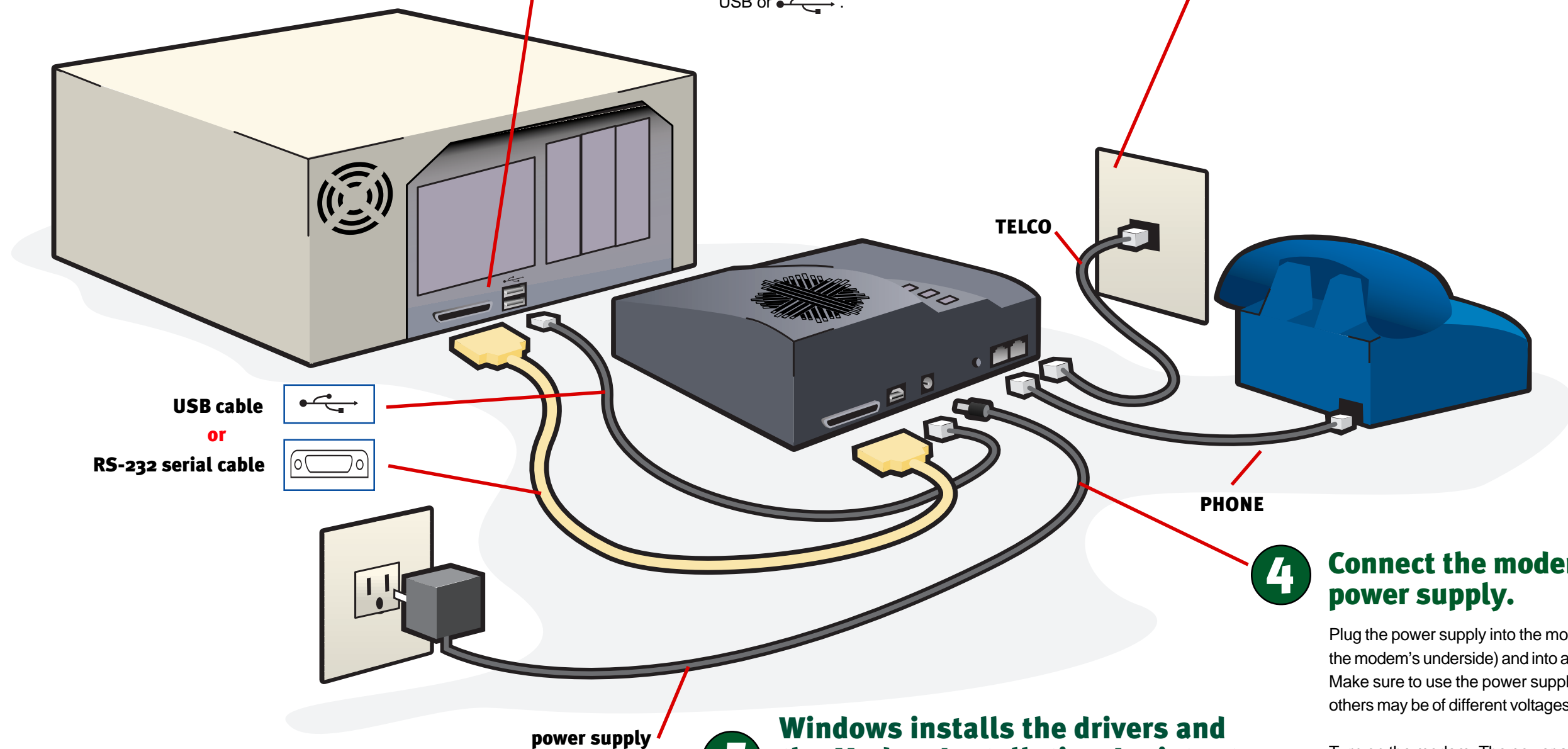
Remove the Installation CD and insert the *Connections™* CD. The *Connections* CD will start automatically once you have successfully installed your modem. It will guide you through installing the *Connections* program group. The *Connections* CD contains a selection of Internet browsers, ISP offers, and other valuable software. If it does not start automatically, click Windows **Start** and then click **Run**. In the "Run" dialog box, type **D:\setup.exe**. If your CD-ROM drive uses a different letter, type that letter in place of "D."

Note: If at any time during the installation you are prompted to select the location of your installation drivers, the following are the correct locations on the Installation CD (assumes D: is your CD-ROM drive).

Windows 95/98 drivers: D:\

Windows 2000 drivers: D:\Win_2000

Windows NT drivers: Refer to the "Installing Your New Modem in Windows NT" document



For troubleshooting help or to find out how to contact technical support, see the other side of this Guide.

IMPORTANT! In accordance with the ITU-T standard for 56K transmissions (V.90), this modem is capable of 56 Kbps downloads. Due to current IC/FCC regulations on power output, maximum download speed is limited to 53,333 bps. However, the download speeds you experience may be lower due to varying line conditions and other factors. Uploads from users to server equipment travel at speeds up to 31.2 Kbps. An analog phone line compatible with the V.90 standard, and an Internet provider or corporate host site compatible with the V.90 standard is necessary for these high-speed downloads.

*3Com has thoroughly tested this driver in conjunction with the supported hardware and has verified compatibility with Windows 2000. Because 3Com wants its customers to take full advantage of the modem's functionality, we made the driver available.

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