

READ ME FIRST!

Internet Call Modem Installation Guide For Windows® 95 and 98 Operating Systems

Model numbers USR5695 & USR325695
Part number 10031128

Before You Begin

Insert the Installation CD included with your modem into your CD-ROM drive. It should run automatically. If it does not, click Windows **Start** and then click **Run**. In the "Run" dialog box, type **D:\setup.exe**. If your CD-ROM drive uses a different letter, type that letter in place of "D".

Follow the onscreen instructions. When you see the prompt to shut down your computer, refer to Step One of this Guide to continue the installation process.

1 Prepare for installation.

Write the modem's serial number in the box below. The serial number is located on the white bar code sticker on the modem and on the modem's box.

NOTE: It is very important that you have your serial number and model number written down for future reference. If you ever need to call our Technical Support department, you will need these numbers to receive assistance.

Make sure that your computer is shut down. Turn off your computer and all peripheral devices. Unplug your computer and remove the computer's cover. If you currently have an internal modem in your computer, remove the telephone cord before removing your computer's cover.

2 Remove the expansion slot cover.

CAUTION: To avoid the risk of electrical shock, make sure your computer and all peripheral devices are turned off and unplugged. Disconnect all telephone cables from the modem before opening the PC cover.

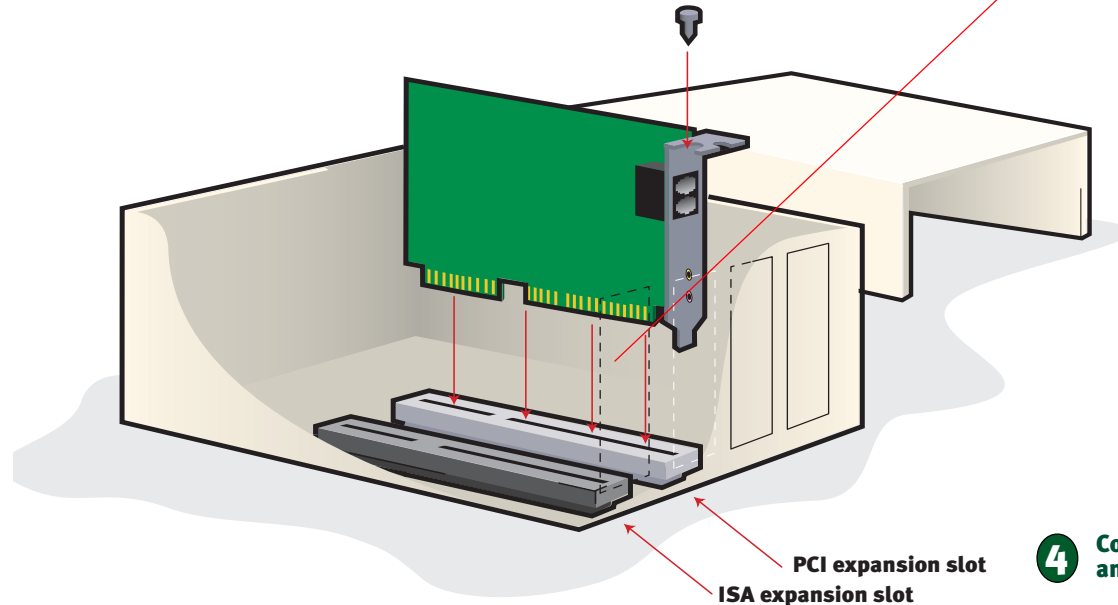
Unscrew and remove the expansion slot cover at the back of an empty PCI expansion slot. The slot cover is on the back of your computer and covers an opening on your computer's case. The opening lines up with the expansion slot inside the computer, which is 3.5 inches long and usually white plastic lined with metal.

3 Insert the modem into the empty PCI expansion slot.

Insert the modem, gold edge first, into the PCI slot. The modem will fit snugly. You may need to rock the modem back and forth firmly to properly seat it in the slot.

NOTE: Properly seating this modem in the slot can be difficult, because it requires more force than some other internal modems. Use firm downward pressure. When the modem is properly installed, you will no longer see any part of the gold edge.

The modem's metal bracket will cover the opening on the back of the computer. Secure the modem with the screw you removed in step two. Replace the computer's cover.



4 Connect the modem to an analog phone line.

Plug one end of the provided phone cord into the jack on the modem labeled and plug the other end into an analog phone wall jack.

Plug the telephone's cord into the modem's jack labeled . A telephone should be connected to the modem if you will want to make regular phone calls while the modem is not in use, or to make Internet phone calls with the Net2Phone™ software that is part of your modem software installation.

If you wish to use the speakerphone option, plug your microphone into the modem's jack labeled . Plug your powered speakers into the jack labeled .

The Installation CD includes the electronic User's Guide and Reference for your modem. The Connections™ CD contains a selection of Internet browsers, ISP offers, and other valuable software.

For troubleshooting help or to find out how to contact technical support, see the other side of this Guide.

7 Install the Connections™ CD.

Remove the Installation CD and insert the Connections™ CD. The Connections CD will start automatically once you have successfully installed your modem. If it does not, click Windows **Start** and then click **Run**. In the box, type **D:\setup.exe** and then click **OK** to view the CD and to install the fax software. If your CD-ROM drive uses a different letter, type that letter in the place of "D".

***Note:** If at any time during the installation you are prompted to select the location of your installation drivers, the following are the correct locations on the Installation CD (assumes D: is your CD-ROM drive).

Windows 95/98 drivers: D:\
Windows 2000 drivers: D:\Win_2000
Windows NT drivers: Refer to the "Installing Your New Modem in Windows NT" document included with your modem.

5 Windows installs the drivers and verifies the installation.

Turn your PC on. Windows will detect your modem and install its drivers.


6 Verify the Net2Phone™ software installation and register your modem

As part of your modem's installation, the Net2Phone™ software which you will use to make Internet phone calls should also have been installed. The Net2Phone™ software is located on the Installation CD. To verify this has been installed, look in the System Tray (usually in the bottom right hand corner of your screen), and you should see a small icon of the Net2Phone™ logo . Double-click this icon. This should start up the Net2Phone™ software. If the Net2Phone™ software does not install, refer to the "Troubleshooting" chapter of the printed User's Guide that came with your modem.

When your desktop returns, this would be a good opportunity to register your modem. At the Installation CD interface, click on the **3Com Support** link. Follow the onscreen instructions to register your modem and to view the warranty information.

Troubleshooting

Having trouble with your modem? Try these basic troubleshooting steps first!

- Make sure that your phone cord is properly connected. Remove the phone cord from the modem and wall jacks. Clean any dirt or corrosion from the cord and jacks. Reinsert the cord securely in the wall jack and the modem's  jack. Use the phone cord included with your modem, if possible.
- Make sure that your internal modem is physically installed correctly in your computer. You will need to press the modem in firmly so that it is seated properly in its slot. When the modem is installed correctly, you will no longer see any part of the gold edge. See the front of this Guide for complete instructions. If your modem still does not work, with your computer off, remove the modem and reinstall it in another slot if possible.

PROBLEM:

The Windows operating system does not recognize my modem.

Possible solution:

You may be using an IRQ that is already in use. To work properly, your modem needs to be assigned to a free IRQ.

Windows 95/98 Operating Systems

If Plug-and-Play fails to install the modem, you need to determine IRQ availability. Right-click the **My Computer** icon on your desktop. Click **Properties**, and then the **Device Manager** tab. Double-click the **Computer icon** at the top of the device list. You will now see a listing of your system's IRQs and the devices to which they are assigned. If an IRQ is not present in this list, it indicates that Windows is not currently using it, and the IRQ is considered available.

Locate your modem in the list of devices. If a yellow exclamation point appears over the modem's description, your modem is in conflict with another device. Either your modem or the other device will have to be reinstalled to another IRQ in order to resolve your conflict. If it usable, free IRQ does not exist, you may need to remove, disable, or relocate another device. Refer to that device's documentation for more information about removing, disabling, or relocating it.

If Windows still fails to recognize your modem and it does not have a yellow exclamation point next to its IRQ, or if your modem doesn't appear in the list, another problem exists, and you may need to call 3Com Technical Support.

Windows NT Operating System

Turn off your computer and physically remove the modem. Restart your computer, and check for an available IRQ by clicking **Windows Start, Programs, Administrative Tools, and Windows NT Diagnostics**. Click the **Resources** tab and select **IRQ**. Take note of an available IRQ that your modem can use. If there are no IRQs available, you may have to remove, disable, or relocate another device in order to free an IRQ for use by your modem. Refer to that device's documentation for more information about removing, disabling, or relocating it.

Possible solution:

You may be using a COM port address that is either already in use or not configured correctly. To work properly, this modem needs to be assigned to a free COM port.

Windows 95/98 Operating Systems

Make sure your COM port is not already in use by another device. Click **Windows Start, Settings, and Control Panel**, and then double-click **Modems**. Look for another modem already installed in your computer. If there is another modem installed, click the **Diagnostics** tab to find out which COM port it is using. If a previously installed modem is already using the available COM port, you should uninstall that modem. See your previous modem's manual for uninstallation instructions.

Right-click the **My Computer** icon on your desktop. Click **Properties**. Click the **Device Manager** tab. Double-click **Ports**. If the Communications Ports have yellow exclamation points or red Xs over them, your COM ports may be configured incorrectly. If this is the case, you may need to contact your computer manufacturer.

Windows NT Operating System

Turn off your computer and remove your modem. Restart and click **Windows Start, Settings, and then Control Panel**. Double-click the **Ports** icon. Your modem must be set to a COM port setting that does not appear in this list.

PROBLEM:

My software isn't recognizing my modem.

Possible solution:

Your communications software may not function properly if you have more than one version of the software installed, you are using an older version, or you have more than one communications application installed on your system. We highly recommend using the communications software provided with your modem on the installation CD-ROM.

Possible solution:

Your software's COM port settings may be incorrect. There should be a place in the Setup section of your software that addresses port settings. Make sure the software's port settings match those of your modem. To check which COM port your modem is using, click **Windows Start, Settings, and Control Panel**. Double-click **Modems**, select your modem, and select **Properties**. Check your communication software's documentation for instructions on adjusting the port settings in your software.

Possible solution:

You may not have the correct modem type selected in your software or in Windows. Click on **Windows Start, Settings, and Control Panel**. When **Control Panel opens**, double-click **Modems**. You will see a list of installed modems. You can also add, remove, or view the properties of modems from this window. The U.S. Robotics modem you have installed should be present in the list of installed modems. If none of the modem descriptions in the list match your U.S. Robotics modem or no modems are listed, your modem is not installed properly. Try reinstalling your modem.

Possible solution:


If you are using Dial-Up Networking, it may not be configured correctly. Check your configuration and make sure you have the correct modem selected. Double-click **My Computer**, double-click **Dial-Up Networking**, right-click the connection you are trying to use, and click **Properties**. Make sure that the description in the modem box matches the description of the modem you are using. If it doesn't match, select the proper modem description.

PROBLEM:

My modem won't dial out or doesn't answer incoming calls.

FOR BOTH DIALING AND ANSWERING PROBLEMS:

Possible solution:

You may have a bad phone cord connection to your modem, or your phone cord may be plugged into the wrong jack. The phone cord should be plugged into the  jack on the modem and into the wall phone jack. Use the phone cord included in your modem's box if possible.

Possible solution:

You may have devices between the modem and the phone jack. There should be no line splitters, fax machines, or other devices between the modem and the wall jack.

OFFICE USERS:

Possible solution:

You may have plugged your modem's phone cord into a digital line. Contact the department responsible for your phone system if you are unsure whether or not your phone line is digital.

If your phone system requires dialing "9" to access an outside line, be sure to add "9" before the number you are dialing.

VOICE MAIL USERS:

Possible solution:

If you have voice mail provided by your local phone company, your dial tone may be altered when messages are waiting. Retrieve your voice mail to restore your normal dial tone.

PROBLEM:

My modem sounds like it's trying to connect to another modem but fails.

Possible solution:

You may have a poor connection. All calls are routed differently, so try placing the call again.

PROBLEM:

My modem isn't achieving a 56K Internet connection.*

Note: Due to current FCC regulations on power output, maximum download speed is limited to 53,333 bps.

In North America can and do support V.90 connections. The V.90 protocol allows for connection speeds of up to 56K, but line conditions may affect the actual speeds during a given connection. Due to unusual telephone line configurations, some users will not be able to take full advantage of V.90 technology at this time. In order to achieve a V.90 connection:

- The server you're dialing in to must support and provide a digital V.90 signal. Your ISP can provide you with a list of dial-up connections and information on what those connections currently support.
- The telephone line between your ISP and your modem must be capable of supporting a 56K connection and contain only one analog-to-digital conversion. The 56K signal from your ISP begins as a digital signal. Somewhere between the ISP and your modem, there will be a digital-to-analog signal conversion so that your modem can receive the data. There must be no more than one analog-to-digital signal conversion in the path from your ISP to your modem. If more than one analog-to-digital conversion occurs, your connect speeds will default to V.34 (33.6 Kbps). There may also be impairments on the local lines between your ISP and your modem. These impairments can prevent or limit V.90 connection speeds. All telephone calls are routed differently, so you should try making your 56K connection several times. One way to test this is to dial into a long distance location. Long distance lines are often much clearer than local lines. It is important to note that telephone companies are constantly upgrading their systems. Lines that do not support 56K today may support 56K in the near future.
- Your modem must be connecting to a V.90/56K server. A pair of 56K modems will not connect to each other at V.90/56K speeds. *IMPORTANT! In accordance with the ITU-T standard for 56K transmissions (V.90), this modem is capable of 56 Kbps downloads. However, the download speeds you experience may lower due to varying line conditions and other factors. Uploads from users to server equipment travel at speeds up to 31.2 Kbps. An analog phone line compatible with the V.90 standard, and an Internet provider or corporate host site compatible with the V.90 standard is necessary for these high-speed downloads.

Support Resources

Net2PhoneSM Software Support

If you need support on the Net2PhoneSM software that is included with your Internet Call Modem, first refer to the "Troubleshooting" chapter of the printed User's Guide that came with your modem. If you still require assistance, please contact Net2PhoneSM:

Customer Service

1 800 438 8879

E-mail

support@Net2Phone.com

World Wide Web

Contains useful product information, documents, and manuals. Log on to:

<http://www.Net2Phone.com>

Internet Call Modem Support

If you have not fixed a problem after trying the suggestions in the "Troubleshooting" section, you can receive additional help via one of these convenient resources:

World Wide Web

Contains useful product information, documents, and manuals. Log on to:

<http://www.usr.com/support>

U.S. Robotics Knowledgebase

A Web-based troubleshooting tool that will help you solve problems you may be having with your modem. Go to

<http://www.usr.com/lb>

When the page loads, click the **Modems** graphic. Then follow the onscreen directions.

Internet FTP

<ftp://ftp.usr.com>

Are You Still Having Problems?

1. Call the Dealer Who Sold You the Modem

The dealer may be able to troubleshoot the problem over the phone or may request that you bring the modem back to the store for service.

2. Call 3Com's Technical Support Department

Technical questions about 3Com modems can also be answered by technical support specialists.

In The United States:

847 262 5151

8:00 am - 6:00 pm CST Monday - Friday.

Automated service is available 24 hours a day, 7 days a week.

3Com also staffs its own fee-based 900 number for immediate

assistance. These lines are staffed from:

8:00 am - 10:00 pm CST Monday - Friday

9:00 am- 5:00 pm CST Saturday - Sunday

No-Hold line 900 555 USR1

For a no-hold call, a \$2.50 per minute charge (price subject to change without notice) will appear on your local phone bill. You must be 18 or older or have parental permission. (Service available in the U.S. only.)

In Canada:

Keating Technologies

905 479 0231

8:00 am - 8:00 pm EST Monday - Friday

Manufacturer's Declaration of Conformity

U.S. Robotics Corporation
3800 OakRoad
Rolling Meadows, IL 60008
U.S.A.

Telephone: 847 262 5000

We declare under our sole responsibility that the **Internet Call Modem** is in conformity with the following standards or other normative documents:

FCC Compliance

Federal Communications Commission 47 CFR Part 15, Subpart B:
ANSI C63.4-1992 Test Procedure
15.107 (e) Class B Conducted Emissions Limits
15.109 (g) Class B Radiated Emissions Limits
Federal Communications Commission CFR Part 68
Analog Terminal Equipment - refer to bottom of unit
Registration No. and REN data - refer to bottom of unit
This equipment uses RJ-11C USOC jacks.

For Industry Canada

ICES-003 Class B Emissions Limits
CS-03 Analog Terminal Equipment

UL Listed, UL1950, 2nd edition

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) this device may not cause harmful electromagnetic interference, and
- (2) this device must accept any interference received including interference that may cause undesired operation.

FCC Notice: Radio and Television Interference
Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause interference to radio and television communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to a radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
(1) Reorient or relocate the receiving antenna.
(2) Increase the separation between the equipment and receiver.
(3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
(4) Consult the dealer or an experienced radio/TV technician for help.

The user may find the following information prepared by the Federal Communications Commission helpful: The CIB Interference Handbook and The CIB Telephone Interference Bulletin.

These documents are available through the Internet through the FCC Compliance and Interference Bureau Home Page at <http://www.fcc.gov/bureaus> listed under documents. Select CIB Interference Handbook or CIB Telephone Interference Bulletin.

Caution to the User

The user is cautioned that any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Part 68:

This equipment complies with FCC Rules Part 68. Located on the bottom of the modem is the FCC Registration Number and Ringing Equivalence Number (REN). You must provide this information to the telephone company if requested.

The REN is used to determine the number of devices you may legally connect to your telephone line. In most areas, the sum of the REN of all devices connected to one line must not exceed five (5). You should contact your telephone company to determine the maximum REN for your calling area.

This equipment uses the following USOC jacks: RJ11C.

This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.

is provided with this equipment, which using a Part 68 compliant compatible

is a standard analog line and not a

company will notify you in advance whenever notice is not practical. This also, you will be advised of your right

ment, operations, or procedures that telephone company will provide to maintain uninterrupted service.

formation, please refer to the section of this User Guide for warranty

ed by 3Com or an authorized agent. service to our company or to one of our physical support section for

ate providers of operator services

ted for use with UL-Listed personal or card accessories.

ful for any person to use a computer or message unless such message is permitted page or on the first page of identification of the business or other entity, or

phone number of the sending machine or of such one number provided may not be a 900 number or a toll or long-distance transmission charges.)

sm, refer to the RapidCommSM manual on the CD-ROM

ifferent communication software program, refer to its

For Canadian Modem Users

Industry Canada (IC)

This digital apparatus does not exceed the Class B limits for radio noise emissions from digital apparatus set out in the interference-causing equipment standard entitled Digital Apparatus, ICES-003 of Industry Canada.
NOTICE: The Ringing Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface or a cord of any combination of devices subject only to the requirement that the sum of the Ringing Equivalence Numbers of all devices does not exceed 5.

The Ringing Equivalence Number is located on the bottom of the modem.

NOTICE: The Industry Canada (IC) label identifies certified equipment. This certification means the equipment meets certain telecommunications network protective, operational, and safety requirements as prescribed in the appropriate Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.
Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single-line, individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations. Currently, telecommunications companies do not allow users to connect equipment to jacks except in precise situations that are specified in tariffing arrangements with those companies.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment modifications, may give the telecommunications company cause to request the user to disconnect the equipment.

AVIS: L'étiquette d'industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assume toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.
Avant d'installer cet matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas étendre qu'il est possible que la conformité aux conditions énoncées ci-dessus empêche l'utilisateur de bénéficier de services dans certaines situations.
Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur. Les entreprises de télécommunications ne permettent pas à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnements.

Centre de garantie et de service après-vente:
Keating Technologies
25 Royal Crest Court, Suite 120
Markham, ONT L3R 9X4

3Com Corporation Limited Warranty

WARRANTY: 3Com warrants to the end user ("Customer") that this hardware product will be free from defects in workmanship and materials, under normal use and service, for the following length of time from the date of purchase from 3Com or its authorized reseller:

Five (5) years

3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, 3Com may, in its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will be replaced by 3Com. Replacement products may be new or reconditioned. 3Com warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

SOFTWARE: 3Com warrants to Customer that each software program licensed from it will perform in substantial conformance to its program specifications, for a period of ninety (90) days from the date of purchase from 3Com or its authorized reseller. 3Com warrants the media containing software against failure during the warranty period. No updates are provided. 3Com's sole obligation under this express warranty shall be, at 3Com's option and expense, to refund the purchase price paid by Customer for any defective software product, or to replace any defective software which substantially conforms to applicable 3Com published specifications. Customer assumes responsibility for the selection of the appropriate applications program and associated reference materials. 3Com makes no warranty or representation that its software products will meet customer's requirements or work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected. For any third-party products listed in the 3Com software product documentation or specifications as being compatible, 3Com will make reasonable efforts to provide compatibility, except where the noncompatibility is caused by a "bug" or defect in the third party's product or from use of the software product not in accordance with 3Com's published specifications or User Guide.

THIS 3COM PRODUCT MAY INCLUDE OR BE BUNDLED WITH THIRD-PARTY SOFTWARE, THE USE OF WHICH IS GOVERNED BY A SEPARATE END-USER LICENSE AGREEMENT. THIS 3COM WARRANTY DOES NOT APPLY TO SUCH THIRD-PARTY SOFTWARE. FOR THE APPLICABLE WARRANTY, PLEASE REFER TO THE END-USER LICENSE AGREEMENT GOVERNING THE USE OF SUCH SOFTWARE.

YEAR 2000 WARRANTY: In addition to the Warranty stated above, 3Com warrants that each product sold or licensed by Customer on and after January 1, 1998 that is date sensitive will continue performing properly with regard to such date data on and after January 1, 2000, provided that all other products used by Customer in connection or combination with the 3Com product, including hardware, software, and firmware, accurately exchange date data with the 3Com product, with the exception of those products identified at 3Com's Web site, <http://www.3com.com/products/ya2000.html> as not meeting this standard. If it appears that any product that is date sensitive does not perform properly with regard to such date data on and after January 1, 2000, and Customer notifies 3Com within 90 days after purchase of the product from 3Com or its authorized reseller, 3Com shall, at its option and expense, provide a software update which would effect the proper performance of such product, repair such product, deliver to Customer an equivalent product to replace such product, or if none of the foregoing is feasible, refund to Customer the purchase price paid for such product.

OBTAINING WARRANTY SERVICE: Customer must contact a 3Com Corporate Service Center or an Authorized 3Com Service Center within the applicable warranty period to obtain warranty service as a condition of the warranty. Data provided by its authorized reseller may be required for products returned to 3Com's Corporate Service Center must be pre-authorized by 3Com with a User Service Request (USR) number located on the outside of the package, and sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. The repaired or replaced item will be shipped to Customer, at 3Com's expense, not later than thirty (30) days after 3Com receives the defective product. Return the product to:

In The United States:
3Com
USO#
Attn: Dock 15 FCD
1800 W. Central Ave.
Mt. Prospect, IL 60056

In Canada:
Keating Technologies
25 Royal Crest Court, Suite 120
Markham, ONT L3R 9X4

3Com shall not be responsible for any software, firmware, information, or memory data of Customer contained in, stored on, or integrated with any products returned to 3Com for repair, whether under warranty or not.

WARRANTIES EXCLUSIVE: IF A 3COM PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT 3COM'S OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND ARE IN LIEU OF ALL OTHER WARRANTIES, TERMS, OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS, OR CONDITIONS OF PURCHASE OR OTHERWISE. THIS WARRANTY IS LIMITED TO THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT 3COM'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.
DISCLAIMER: Some countries, states, or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers. This disclaimer of liability for personal injury, or the above limitations and exclusions may be limited in their application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights which may vary depending on local law.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW, 3COM ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF PROFITS, LOSS OF BUSINESS, LOSS OF REVENUE, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCTS, EVEN IF 3COM OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT 3COM'S OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.
GOVERNING LAW: This Limited Warranty shall be governed by the laws of the State of California, U.S.A. excluding its conflicts of laws principles and excluding the United Nations Convention on Contracts for the International Sale of Goods.